COOPER'S OIL COMPANY
Come Home To Warmth & Comfort.

OIL BURNER SERVICE CONTRACT AGREEMENT

460 Memorial Parkway • Phillipsburg, NJ 08865
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www.coopersoil.com

Annual Maintenance - $250.00

The Annual Maintenance will be performed once during the Service Agreement term during regular working hours. The allotted time for the annual maintenance is approximately 1 ½ hours. Any additional work performed (not described below) will be invoiced for time, at our prevailing rate, plus materials. We will:

- Vacuum furnace, flue pipe and chimney base where accessible
- Check fan and air inlets
- Install new pump strainer and oil filter cartridge
- Install new burner nozzle couplings
- Install customer supplied air filter
- Clean and check nozzle assembly
- Clean and set electrodes
- Check belts, pulley and couplings
- Inspect combustion chamber
- Test transformers and motors
- Check all safety and operating controls
- Oil all motors on burner, fans, and circulators.
- Test and adjust oil burner for maximum efficiency
- Adjust draft regulator
- Full efficiency test performance, including but not limited to: tests for draft, smoke, CO2, and temperature settings.
- Annual maintenance customers receive preferential service over non-contract customers

Note: Limit one nozzle, filter and strainer per year. Any other parts, time and materials billable.

Gold Service Plan - $349.00 (A separate water heater may be added for $179.00. A water heater itself, whereby no furnace or boiler is covered by this service contract, will be invoiced at $299.00.)

The Gold Plan covers many things that typically can go wrong with your system and includes annual maintenance to increase your system's longevity and performance. Annual maintenance will be scheduled between April 1 and October 1. Cooper's will repair or replace during the life of this agreement, at no extra charge to our customers, any of the following parts which may become defective due to normal use or wear and tear:

CONTROLS
- Delayed Oil Valve
- High Limit Control
- Low Voltage Transformer
- Switching Relay
- Thermostat, Standard Non-Programmable

Note: One (1) nozzle, filter and strainer per year
A $50.00 allowance will apply towards the following parts: Burner Motor, Fuel Pump, Cad Cell Relay, Primary Control, Stack Control, Triple Aquastat
A $100.00 allowance will apply to the following parts: Fan and Limit Control

Note: An additional labor charge will apply if system requires draining or purging for any reason including the replacement of parts listed in this contract.

OIL BURNER
- Air Tube
- Burner Coupling
- Burner End Cone
- Burner Fan
- Burner Gasket
- Cad Cell Assembly
- Cad Cell Eye
- Electrodes
- Ignition Leads
- Ignition Transformer
- Nozzle
- Nozzle Adapter
- Nozzle Assembly
- Nozzle Line

FUEL SUPPLY
- Fuel Filter Cartridge
- Fuel Pump Strainer

BOILER SYSTEM
- Circulator Coupling
- Circulator Motor (up to 1/12 HP)

FURNACE SYSTEM
- Blower Fan Belt
- Blower Motor- Heating Season Only (costs covered up to 1/3 HP)

Platinum Service Plan - $399.00 (A separate water heater may be added for $179.00. A water heater itself, whereby no furnace or boiler is covered by this service contract, will be invoiced at $349.00.)

The Platinum Plan includes everything in the Gold plan plus the significant addition of the following major parts:

- Circulator Flange Gasket
- Cartridge Circulator (Limit 1)
- Drain Value
- Expansion Tank (Extrol 30)
- Firematic Oil Valve
- Gauge Glass
- Hot Water Temperature Valve
- Low Water Cut-Off Float
- Low Water Cut-Off Switch
- Pressure-Trol
- Steam Pigtail
- Tempering Valve Element
- Tridicator Gauge
- Zone Valve Transformer
- Zone Valve (limit 1)

A $50.00 allowance will apply to the following parts: Burner Motor, Circulating Bearing Assembly, Fuel Pump, Cad Cell Relay, Primary Control, Stack Control, Triple Aquastat
A $100.00 allowance will apply to the following parts: "Combustion Chamber (must be accessible to service mechanic), Expansion Tank (Other than Extrol 30), Fan and Limit Control and Pressure Reducing Valve"

Note: An additional labor charge will apply if system requires draining or purging for any reason including the replacement of parts listed in this contract.

All plans include a 20% discount for any billable labor.

Labor and material not included as part of the service contract will be charged at the prevailing rate in effect at the time of the service call (less 20% discount for labor only). Contracts are nonrefundable but may be transferred to a new occupant subject to Company approval. There will be a $15.00 fee for each additional zone. Will-Call customers must purchase all of their fuel oil from Cooper's but not less than 500 gallons per year in order to be eligible for this service plan. An additional fee of $30.00 will be assessed to all service contracts where the customer requests to have their oil delivery on a will-call basis.

COOPER'S BURNER SERVICE CONTRACT TERMS AND CONDITIONS

1. Contract must be paid in full within 30 days of invoice date or contract will become null and void.

2. This Agreement is only available as an additional service to customers who purchase all of their fuel oil from Cooper's Oil Company. This agreement will automatically terminate if the customer ceases to use the Company's fuel oil, fails to pay for all fuel oil, parts, labor or other chargeable items when due, or renders or permits anyone other than the Company to render service to the burner and equipment unless so instructed beforehand by the Company. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement. Upon termination, there shall be no refund or credits allowed.

3. This agreement is subject to inspection and approval of equipment. If, upon inspection, the equipment is found to be unacceptable or obsolete, the contract coverage will be cancelled and a prorated refund will be returned. Any repairs required to place the equipment in acceptable condition are excluded and will be charged separately. Prices quoted refer to most domestic type equipment. Special contracts are available for commercial or larger units. All plans will automatically renew annually, unless either party gives at least 30 days prior written notice of termination, or there is a termination under Paragraph 1. Agreements are transferable to new occupant subject to Company approval.

4. This is not an Agreement to sell or deliver heating oil by the Company. This agreement covers only the items of service and parts expressly listed herein, which are defective due to ordinary wear. They do not cover any service or parts to the entire boiler or burner, heat exchangers, jackets, water heaters or any part not specified in the plan.

5. This agreement does not cover repair or service of equipment damaged by fire, flood, lightning, freeze up, and other acts of God, nor service calls caused by improper setting of thermostat, faulty thermostat batteries, switches in off position, power interruptions, blown fuses or circuit breakers, water damage, insufficient oil level (will-call customers), or tampering with equipment. Our obligation to furnish parts specifically listed herein shall be subject to their availability through usual supply resources. Replacement of obsolete items for which parts are not available will be done on a time and material basis.

6. The Company warrants that all service performed and parts installed by it shall be in a good and workmanlike manner, and fit for their particular intended use. The Company shall be liable solely for repair to the heater and related equipment caused by its negligence, but not otherwise, and under no circumstance shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective heater or burner, or for loss or damage resulting from operation or non-operation of said equipment, delays in performing service, making repairs or installation of parts, because of strikes, accidents, explosions, shortages, or other conditions beyond the control of the Company. The Company shall not be liable for consequential or resultant damages or injury to persons or property caused by a boiler or furnace failure in an unoccupied or vacant home.

7. Emergency service is defined as no heat or hot water during the heating season only (October 1 through April 30), and/or a serious oil leak or other dangerous situations that may occur at any time. All other calls are handled during normal business hours Monday through Friday 8:00 a.m. to 4:30 p.m.

8. All promises and understandings are contained in this agreement. No additional promises on the part of the Company or modifications to this Agreement shall be binding unless made in writing and executed by an authorized representative of the Company.

This is a burner service agreement and does not obligate us for repairs due to boiler or furnace failures, defective or unlined chimneys, smoke pipes, humidifiers, electronic air cleaners, duct work registers, water leaks, piping defects in radiators, water logged expansion tanks, domestic hot water equipment and accessories, hot water coils, frozen or blocked oil lines, air conditioning equipment or failure of electricity. In addition, this agreement does not obligate us for repairs due to an insufficient oil level in the tank. Labor and material for the above will be billed at hourly rates in effect at the time of service. Unoccupied homes or homes left empty for any period of time should be frequently checked to avoid damage caused by frozen pipes, soot damage or any other malfunction.

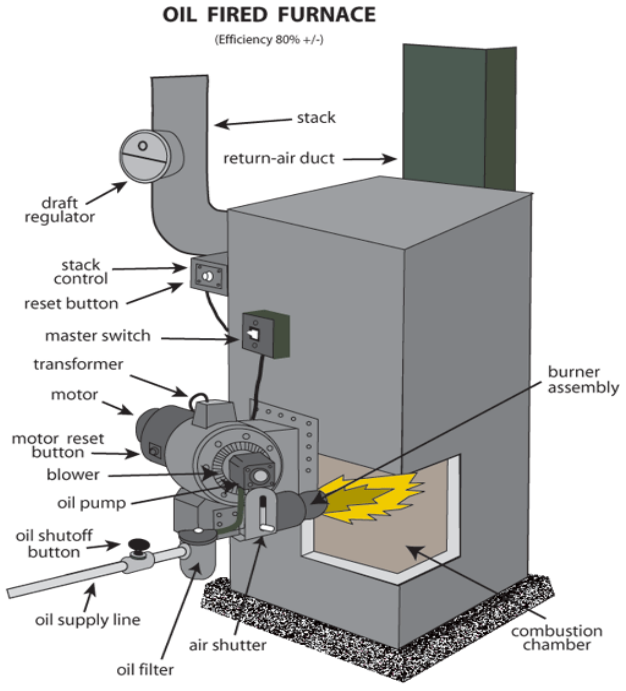
YOUR OIL HEAT SYSTEM:

HOW DOES IT GENERATE HEAT?
When your thermostat is set, a sensor measures the room's temperature. Should the temperature fall below the temperature setting on the thermostat, the controls on your burner are notified and are spurred into action. Subsequently, a fuel pump pulls your heating fuel through a filter into your burner. This fuel is then transformed into a fine mist spray and is mixed with air and ignited in the combustion chamber resulting in the chamber becoming hot. At this point:

HOT WATER SYSTEM
In a hot water system, water travels around the boiler's water passages. A circulator then pumps the hot water through your radiators or basebords.

HOT AIR SYSTEM
In a hot air system, heat is absorbed by the air in your furnaces heat exchanger. The blower then sends this air through air ducts and heats your home. This proces repeats itself until the thermostat is satisfied.

STEAM SYSTEM
Steam systems are similar to Hot Water Systems, and work in the same manner, except that generated steam rises to your radiators and no circulator is needed.



Customer's Signature:_____ Date:_____

Printed Name: _____ Cooper's Employee:_____